

## APPENDIX 1 – USEFUL CONTACTS

This information should be regularly checked and updated accordingly. – last updated Dec 2018

<b>LINCOLNSHIRE COUNTY COUNCIL</b>	
Head of Education Support	01522 553213 (Office hours)
Director's Office	01522 553201 (Office hours)
Emergency Planning and Business Continuity Service	01522 582220 (Office hours) 01522 888111 (Outside office hours, request a call back from the Duty EPO)
Communications Team	01522 552305
Educational Psychology Service	01522 553473
Grief and loss: A support pack for schools is available directly from the Applied Psychology Service	
Employee Support & Counselling Service (LCC School Employees)	01522 555440
Health and Safety Helpline	01522 550485 01522 554917 <a href="mailto:corporatehealth&amp;safety@lincolnshire.gov.uk">corporatehealth&amp;safety@lincolnshire.gov.uk</a>
Advice for schools may be found in the LCC Health and Safety manual, available at: <a href="https://www.lincolnshire.gov.uk/assurance-lincolnshire/schools-and-academies/132255.article">https://www.lincolnshire.gov.uk/assurance-lincolnshire/schools-and-academies/132255.article</a>	
School Services Transport Team	01522 782020
LCC Insurance Manager	<a href="mailto:insurance@lincolnshire.gov.uk">insurance@lincolnshire.gov.uk</a> (LCC or buy-back only)
Educational Visits	EVOLVE system <a href="https://evolve.edufocus.co.uk/evco10/unknown.asp">https://evolve.edufocus.co.uk/evco10/unknown.asp</a>
VINCI-Mouchel Property Service Centre 24hour helpdesk	01522 555555 (LCC or buy-back only)
EMTET (Ethnic Minority & Traveller Education Team)	01427 787190
<b>TEACHER ASSOCIATIONS</b>	
National Association for Primary Education	01604 647 646
NUT	020 7388 6191
NASUWT	0121 453 6150 – Headquarters

	03330 145550 – Support & Advice
Association of Teachers and Lecturers	0207 930 6441 – London Office
National Association of Headteachers	0300 30 30 333
Association of School and College Leaders	0116 299 1122
UNISON	0800 171 2193 – Join 0800 0857 857 – Contact Us
<b>RELIGIOUS ORGANISATIONS</b>	
Diocesan Education Trust	01522 504010
Lincoln County Hospital Duty Chaplain	01522 573080 – Non-urgent
Roman Catholic - Nottinghamshire Diocesan Board of Education	01332 293833
Islamic Association of Lincoln	01522 528743
Lincoln Jewish Minyan	info@lincolnjewishminyan.org.uk
<b>LOCAL SERVICES AND ORGANISATIONS</b>	
<b>Lincolnshire Centre for Grief &amp; Loss</b>	19 Carlton Mews, The Carlton Centre, Lincoln, LN2 4FJ 01522 546168 email@lcgl.org.uk
<b>NATIONAL ORGANISATIONS</b>	
<b>CRUSE Bereavement Care</b>	0808 808 1677 – Free helpline Website: <a href="http://www.cruse.org.uk">www.cruse.org.uk</a> <a href="http://www.hopeagain.org.uk">www.hopeagain.org.uk</a> (a site for young people) Telephone counselling service for those who are bereaved and those who care for bereaved people. Can offer referrals to local Cruse branches and other bereavement and counselling services throughout the UK
<b>The Compassionate Friends</b>	0345 123 2304 - Helpline Website: <a href="http://www.tcf.org.uk">www.tcf.org.uk</a> Support for bereaved parents who have lost a child of any age from any circumstances
<b>Winston's Wish Family Line</b>	08088 020 021 – Free helpline Website: <a href="http://www.winstonswish.org.uk">www.winstonswish.org.uk</a> Information and guidance for families of bereaved children. Can provide contact details for local groups which support bereaved children
<b>The Samaritans</b>	0116 123 / 08457 90 90 90 Website: <a href="http://www.samaritans.org">www.samaritans.org</a>

Confidential emotional support for anyone in a crisis

**Survivors of Bereavement by Suicide**      0300 111 5065 – Helpline  
0115 944 1117 – National Office

Website: [www.uksobs.org](http://www.uksobs.org)

Can provide details of local self-help groups for those bereaved by suicide

**Childline**      0800 1111 (free phone)  
National help line for children

**British Red Cross National Office**      0344 871 11 11 - Helpline  
Advice on memorials and donations  
44 Moorfields, London, EC2Y 9AL

**National Society for Prevention of  
Cruelty to Children (NSPCC)**      0808 800 5000